



Phone Solutions Feature Comparison.



Choose the perfect system for your business using our comparison sheet!



| FEATURES | Microsoft Teams | Collaborate | eLG Cloud | On-Premise |
|---|-------------------|-------------|-----------|-------------------|
| Web RTC - No Software to download | ✓ | ✓ | ✗ | ✗ |
| Incoming Call | ✓ | ✓ | ✓ | ✓ |
| Voicemail to email | ✓ | ✓ | ✓ | ✓ |
| Multi-Device | ✓ | ✓ | ✓ | ✓ |
| Video Calls & Conferencing | ✓ | ✓ | ✓ | ✓ |
| Web RTC - Click to Call | Ask for more info | ✓ | ✓ | ✗ |
| Instant Messaging | ✓ | ✓ | ✓ | ✓ |
| Presence Monitoring | ✓ | ✓ | ✓ | ✓ |
| Auto-Attendant | ✓ | ✓ | ✓ | ✓ |
| Call Logging | ✓ | ✓ | ✓ | ✓ |
| Enhanced Call Analytics | ✗ | ✓ | ✓ | ✓ |
| Call Forwarding - Always | ✓ | ✓ | ✓ | ✓ |
| Call Forwarding - Busy | ✓ | ✓ | ✓ | ✓ |
| Call Barring | ✓ | ✓ | ✓ | ✓ |
| Call Recording - Always | ✗ | ✓ | ✓ | Ask for more info |
| Call Queuing | ✓ | ✓ | ✓ | ✓ |
| Inclusive minutes (subject to fair use) | £ | ✓ | ✓ | ✓ |
| Flexible Number Presentation | ✓ | ✓ | ✓ | ✓ |
| Fraud Prevention | ✓ | ✗ | ✓ | ✓ |
| Fax to email | ✗ | ✓ | ✓ | ✓ |
| Time and Holiday Schedules | ✓ | ✓ | ✓ | ✓ |